### WHAT DOES VA HOSPITAL FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

#### WHY?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand VA Hospital Federal Credit Union's Privacy Policy.

At VA Hospital Federal Credit Union, we respect the privacy of our members. We recognize the importance of maintaining the confidentiality of your personal financial information. This notice describes the privacy policy and practices followed by VA Hospital Federal Credit Union. This notice explains what types of member information we collect and under what circumstances we may share it.

#### WHAT?

The types of personal information we collect and share depend on the accounts or services you have with us. This information can include:

- Name, address, Social Security Number, and income
- Account balances and transaction history
- Credit history and credit scores

When you are no longer our member, we will not share your information except as permitted or required by law as described in this notice.

#### HOW?

All financial companies need to share members' personal information to run their everyday businesses. In the section below, we list the reasons financial companies can share their members' personal information; the reasons VA Hospital Federal Credit Union chooses to share; and whether you can limit this sharing.

<table>
<thead>
<tr>
<th>REASONS WE CAN SHARE YOUR PERSONAL INFORMATION</th>
<th>DOES VA HOSPITAL FEDERAL CREDIT UNION SHARE?</th>
<th>CAN YOU LIMIT THIS SHARING?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>For our everyday business purposes</strong> - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td><strong>For our marketing purposes</strong> - to offer our products and services to you</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td><strong>For joint marketing with other financial companies</strong></td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td><strong>For our affiliates' everyday business purposes</strong> - information about your transactions and experiences</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>REASONS WE CAN SHARE YOUR PERSONAL INFORMATION</td>
<td>DOES VA HOSPITAL FEDERAL CREDIT UNION SHARE?</td>
<td>CAN YOU LIMIT THIS SHARING?</td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>--------------------------------------------</td>
<td>----------------------------</td>
</tr>
<tr>
<td>For our affiliates' everyday business purposes- information about your creditworthiness</td>
<td>No</td>
<td>We don’t share</td>
</tr>
<tr>
<td>For our affiliates to market to you</td>
<td>No</td>
<td>We don’t share</td>
</tr>
<tr>
<td>For non-affiliates to market to you</td>
<td>No</td>
<td>We don’t share</td>
</tr>
</tbody>
</table>

**QUESTIONS?**

Call 1-800-661-1938, send us an email at info@VAHospitalFCU.org, or write to: VA Hospital Federal Credit Union, 4300 West 7th Street, RM. 1A-118, Little Rock, AR 72205.

## WHO WE ARE

Who is providing this notice?

VA Hospital Federal Credit Union

## WHAT WE DO

How does VA Hospital Federal Credit Union protect my personal information?

To protect your personal information from unauthorized access and use, we utilize security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also restrict access to nonpublic personal information about you to those employees and volunteers who need to know the information to provide products or services to you.

How does VA Hospital Federal Credit Union collect my personal information?

We collect your personal information, for example, when you

- open an account or apply for a loan
- apply for any credit union service
- you visit our Web site, provide us information on any online application or transaction, or information you send to us by email
- use your credit or debit card or pay your bills
- make deposits to or withdrawals from your accounts

We also collect your personal information from others, including credit bureaus or other companies.

Why can't I limit all sharing?

Federal law only gives you the right to limit information sharing as follows:

- sharing for affiliates' everyday business purposes--information about your creditworthiness
<table>
<thead>
<tr>
<th>Affiliates</th>
<th>Companies related by common ownership or control. They can be financial and nonfinancial companies.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-affiliates</td>
<td>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</td>
</tr>
</tbody>
</table>
| Joint Marketing | A formal agreement between VA Hospital Federal Credit Union and a nonaffiliated financial company where we jointly market financial products or services to you.  
- **Our joint marketing partners include investment and financial service providers and insurance companies.** |